

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Patent Application**

Applicant(s): Kenneth C. Pilecek  
Case: 1  
Serial No.: 09/467,240  
Filing Date: December 20, 1999  
Group: 2616  
Examiner: Phuc H. Tran

**Patent No.: 7,177,316**  
**Issued: February 13, 2007**

Title: Methods and Devices for Providing Links to Experts

---

**REQUEST FOR CERTIFICATE OF CORRECTION OF  
PATENT FOR PTO MISTAKE UNDER 37 C.F.R. §1.322(a)**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Attn: Certificate of Corrections Branch

Sir:

In accordance with 37 C.F.R. §1.322(a), Applicant hereby requests the issuance of a Certificate of Correction with respect to errors in the above-identified patent.

The errors are set forth on the proposed Certificate of Correction (PTO-1050) submitted herewith.

The errors are PTO mistakes, namely, typographical errors.

Accordingly, this certificate should be issued pursuant to 37 C.F.R. §1.322(a).

It is believed that there is no additional fee due in conjunction with this Request for Certificate of Correction. In the event of any non-payment or improper payment of a required fee, the Commissioner is hereby authorized to charge or to credit **Ryan, Mason & Lewis, LLP Deposit Account No. 50-0762** as required to correct the error.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Joseph B. Ryan", followed by a horizontal line.

Date: March 6, 2007

Joseph B. Ryan  
Reg. No. 37,922  
Attorney for Applicant(s)  
Ryan, Mason & Lewis, LLP  
90 Forest Avenue  
Locust Valley, NY 11560  
(516) 759-7517

## UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

Page 1 of 1

PATENT NO. : 7,177,316  
APPLICATION NO.: 09/467,240  
ISSUE DATE : February 13, 2007  
INVENTOR(S) : Kenneth C. Pilecek

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

**In the claims:**

- Claim 176, col. 17, line 42, please delete "service" and insert --device--.
- Claim 213, col. 19, line 20, after "wherein the" please insert --at least one concept--.
- Claim 214, col. 19, line 22, after "wherein the" please insert --at least one concept--.
- Claim 215, col. 19, line 24, after "wherein the" please insert --at least one concept--.

**MAILING ADDRESS OF SENDER (Please do not use customer number below):**

Joseph B. Ryan  
Ryan, Mason & Lewis, LLP  
90 Forest Avenue  
Locust Valley, New York 11560

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: **Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

*If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.*